TITLE SHEET

KENTUCKY LOCAL EXCHANGE SERVICES TARIFF

LOUISVILLE TELEPHONE COMPANY, LLC

This tariff, filed with the Kentucky Public Service Commission,
Contains the rates, terms, and conditions applicable to
Local Exchange Telephone Services within the State of EXEMPLE COMMISSION offered by Louisville Telephone Company, LLC
OF KENTUCKY
EFFECTIVE

FEB 2 7 2002

PURSUANT TO 807 KAR 5011. SECTION 9 (1)

SECKLIANT Effective:

ISSUED: January 28, 2002

ISSUED BY:

CHECK SHEET

All sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

SHEET	REVISION LEVEL			SHEET	REVIS	ION LEVEL
1	Original					
2	1st Revised*					
3	Original					
4	Original	1				
5	Original					
6	Original					
7	Original					
8	Original					
9	Original					
10	1st Revised*					*
11	1 st Revised*	-				
12	Original		*			
13	Original					
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PURSUANT TO 807 KAH SOUT. SECTION 9 (1)

ISSUED: January 28, 2002

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TARIFF FORMAT

- A. Page Numbering- Page numbers appear in the upper right hand corner of the page. Pages are numbered sequentially. From time to time new pages may be added to the tariff. When a new page is added between existing pages, a decimal is added to the preceding page number. For example, a new page added between Pages 3 and 4 would be numbered 3.1.
- B. Page Revision Numbers- Revision numbers also appear in the upper-right corner of the page. These numbers are used to determine the most current page version on file with the Commission. For example, 4th Revised Page 4 cancels 3rd Revised Page 4.
- C. Paragraph Numbering Sequence- There are various levels of paragraph coding. Each level of coding is subservient to its next higher level of coding. For example,
 - 2. 2.1. 2.1.1 2.1.1.A 2.1.1.A.1. 2.1.1.A.1.(a)
- D. Check Sheet-When a tariff is filed with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the pages contained in the tariff, with a cross reference to the current revision number. When new sheets are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this sheet if these are the only changes made to it. The tariff user should refer to the latest Check Sheet to find out if a particular page is the most current on file with the Commission.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

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PURSUANT TO 807 KAR 5011. SECTION 9 (1) BY Stephan Bull

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ISSUED: January 28, 2002

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APPLICATION OF TARIFF

This tariff contains the regulations and rates applicable to the provision of local exchange service by Louisville Telephone Company, LLC within the State of Kentucky and subject to the jurisdiction of the Kentucky Public Service Commission.

> **PUBLIC SERVICE COMMISSION** OF KENTUCKY EFFECTIVE

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PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

SECRETARY OF THE COMMISSION

ISSUED: January 28, 2002 ISSUED BY:

Barbara J. McDowell, President

Louisville Telephone Company, LLC P.O. Box 221066 Louisville, Kentucky 40252-1066

SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement which connects a Customer's location to a switching center or point of presence.

Authorized User - A person, firm or corporation authorized by the Customer to be an end-user of the service of the Customer.

Carrier or Company - Whenever used in this tariff, "Company" refers to Louisville Telephone Company, LLC, unless otherwise specified or clearly indicated by the context.

Commission - The Kentucky Public Service Commission.

Customer or Subscriber - The person, firm or corporation which orders service and is responsible for the payment of charges and compliance with the Company's tariff.

ILEC - The Incumbent Local Exchange Carrier.

IXC or Interexchange Carrier - A long distance telecommunications services provider.

LATA - A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff FCC No. 4.

LEC - The Local Exchange Carrier.

Louisville Telephone - Louisville Telephone Company, LLC.

Non-Recurring Charge ("NRC") - Charge assessed on a one-time basis, to initiate, modify or establish service.

Person-to-Person Calling – An operator-assisted service whereby the person originating the call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached through an attendant. Charges may INJUNICATED TOTAL PROJECTIVE

Party, a third number, a credit card, a calling card or designated third party statistics.

Recurring Charges - The monthly charges to the Customer for services which continue for the agreed upon duration of the service.

PURSUANT TO 807 KAR 5:011,

BY: StephoEffective:

ISSUED: January 28, 2002 ISSUED BY:

Barbara J. McDowell, President Louisville Telephone Company, LLC P.O. Box 221066 Louisville, Kentucky 40252-1066

SECRETARY OF THE COMPONISSION

SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS, CONTINUED

Service(s) - Refers to all telecommunications services and other services related thereto provided by the Company to Customers or Users.

Telephone Company - Denotes any individual, partnership, association, joint-stock company, trust, or corporation authorized by the appropriate regulatory bodies to engage in providing public switched communication service throughout an exchange area, and between exchange areas within the LATA.

User or End User - A Customer, User, or any other person authorized by a Customer to use service provided under this tariff.

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PURSUANT TO 807 KAR 5.011, SECTION 9 (1)

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SECTION 2 – RULES AND REGULATIONS

2.1 Undertaking of the Company

The Company services offered pursuant to this Tariff are furnished for Local Exchange Service among specific points within a Local Calling Area. The Company will offer these services over ILEC Unbundled Network Element Combinations.

Customers and users may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own customers.

The Company's services and facilities are provided on a monthly basis unless otherwise indicated, and are available twenty-four hours per day, seven days per week.

2.2 Limitations

- 2.2.1 Service is offered subject to the availability of necessary facilities and equipment, and subject to the provisions of this tariff.
- 2.2.2 The Company reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer is using service in violation of the provisions of this tariff, or in violation of the law.
- 2.2.3 The Company does not undertake to transmit messages, but offers the use of its services when available, and will not be held liable for errors in transmission or for failure to establish connections.
- 2.2.4 All facilities and services are provided under this tariff are directly controlled by the Company and the Customer may not transfer or assign the use of facilities without the express written consent of the Company. Such a transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.

 PUBLIC SERVICE COMMISSION
- 2.2.5 Prior written permission from the Company is required before any assignment of transfer. All regulations and conditions contained in this tariff shall apply to any assignee or transferee.

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PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

ISSUED: January 28, 2002

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Barbara J. McDowell, President Louisville Telephone Company, LLC BY: Stephant) Effective: SECRETARY OF THE COMMUNICION

P.O. Box 221066 Louisville, Kentucky 40252-1066

Effective

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 2 – RULES AND REGULATIONS CONTINUED

2.3 Use

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited.

2.4 Liabilities of the Company

- 2.4.1 The Company's liabilities for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission which occur in the course of furnishing service or facilities, in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the faults in transmission occur.
- 2.4.2 The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility, or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.
- The Company shall not be held liable for, and shall be fully indemnified and 2.4.3 held harmless by Customer against any claim or loss, expense, or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of copy-right or patent, unauthorized use of any trademark, trade name, or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary of creative right, or any other injury to any person, property or entity arising out of the material data information or other content revealed to, transmitted, or used by the Company under this tariff, or for any act or omission of the Customer, of for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Company, if not directly caused by negligence of the Company. PUBLIC SERVICE COMMISSION OF KENTUCKY

2.4.4 No agent or employee of any other carrier shall be deemed to be an agent or employee of the Company.

FEB 27 2002

2.4.5 The Company shall not be liable for any defacement of or damages to the premise of a Customer resulting for the furnishing of SECTION 9 (1)

SECTION 9 (1)

ISSUED: January 28, 2002

ISSUED BY:

SECTION 2 – RULES AND REGULATIONS CONTINUED

2.5 Deposits

The Company does not collect customer deposits.

2.6 Advance Payments

The Company offers prepaid local exchange service, and, therefore, all payments for service are made in advance. Customers are allowed a seven (7) day grace period for payment.

2.7 Taxes

All state and local taxes (including but not limited to franchise fees, excise tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

2.8 Installation

Service is installed upon mutual agreement between the Customer and the Company. The service agreement does not alter rates specified in this tariff.

2.9 Payment for Services

The Customer is responsible for payment of all charges for services furnished to the Customer or to an Authorized User of the Customer by the Company. All charges due by the Customer are payable to the Company or to any agency duly authorized to receive such payments. Terms of payment shall be according to the rules and regulations of the agency and subject to the rules of regulatory agencies, such as the Kentucky Public Service Commission.

The Company's billing bills will be considered correct and binding upon the Customer if no notice is received from the Customer within thirty (30) days of the date of invoice. (Billing inquiries may be made in writing, in person, or via telephone.) Adjustments to Customer's bills shall be made to the extent circumstances exist which reasonably indicate that such changes are appropriate. Upon receipt of a billing inquiry, charges involved in the disputed element(s) of the invoice will be temporarily suspended pending resolution of the dispute. The Customer, however, remains responsible for the timely payment of the non-disputed elements of the invoice. If a Customer is not satisfied with the Company's response to an inquiry or request for credit he or show appeal to the Kentucky Public Service Commission at 211 Sower for the company's P.O. Box 615, Frankfort, KY 40602-0615, or by calling (800) 772-4636.

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ISSUED: January 28, 2002 ISSUED BY:

Barbara J. McDowell, President
Louisville Telephone Company, LLC BY: Skeley (Section)

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P.O. Box 221066 Louisville, Kentucky 40252-1066 AETARY OF THE CUMPAGE ON

SECTION 2 – RULES AND REGULATIONS CONTINUED

2.10 Late Payment Charge

The Company will assess a \$5.00 charge for late payment. A payment is considered late after the seven (7) day grace period. A late penalty may be assessed only once on any bill for rendered services.

2.11 Cancellation by Customer

Customer may cancel service by providing written or oral notice to the Company.

2.12 Interconnection

Service furnished by the Company may be connected with the services or facilities of other carriers or enhanced service providers. The Customer is responsible for all charges billed by these entities for use in connection with the Company's service. Any special interface equipment or facilities necessary to achieve compatibility between these entities is the responsibility of the Customer. Neither the Company nor any connecting carrier participating in a service shall be liable for any act or omission of any other company or companies furnishing a portion of such service.

2.13 Refusal or Discontinuance by Company

The Company may refuse or discontinue service under the following conditions provided that, unless otherwise stated, the Customer shall be given proper notification in accordance with 807 KAR 5:006 Section 14 to comply with any rule or remedy any deficiency:

- 2.13.1 For non-compliance with or violation of any State, municipal, or Federal law, ordinance or regulation pertaining to telephone service.
- 2.13.2 For use of telephone service for any other property or purpose than that described in the application.
- 2.13.3 For neglect or refusal to provide reasonable access to the Company or its agents for the purpose of inspection and maintenance of equipme service dymbs ION Company or its agents.

 OF KENTUCKY
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- 2.13.4 For noncompliance with or violation of Commission regulation or the Company's rules and regulations on file with the Commission, 275v2002 ten days written notice is given before termination.

PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

ISSUED: January 28, 2002

ISSUED BY:

Barbara J. McDowell, President
Louisville Telephone Company, LLC
P.O. Box 221066 Louisville, Kentucky 40252-1066

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SECTION 2 – RULES AND REGULATIONS CONTINUED

- 2.13.5 For nonpayment of bills, including bills for any of the Company's other communication services, provided that suspension or termination of service shall not be made without seven days written notice to the Customer, except in extreme cases.
- 2.13.6 Without notice in the event of Customer or Authorized User use of equipment in such a manner as to adversely affect the Company's service to others. Within twenty-four (24) hours after such termination, the utility shall send written notification to the customer of the reasons for termination or refusal of service upon which the utility relies, and of the Customer's right to challenge the termination by filing a formal complaint with the Commission.
- 2.13.7 Without notice in the event of tampering with equipment or services owned by the Company or its agents. Within twenty-four (24) hours after such termination, the utility shall send written notification to the Customer of the reason for termination or refusal of service upon which the utility relies, and of the customer's right to challenge the termination by filing a formal complaint with the Commission.
- 2.13.8 Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, the Company may, before restoring service, require the Customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting for such fraudulent use. Within twenty-four (24) hours after such termination, the utility shall send written notification to the customer of the reasons for termination or refusal of service upon which the utility relies, and of the Customer's right to challenge the termination by filing a formal complaint with the Commission.
- 2.13.9 Without notice by reason of any order or decision of a court or other government authority having jurisdiction which promits EPVICE COMMISSION furnishing such services.

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ISSUED: January 28, 2002

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SECTION 2 - RULES AND REGULATIONS CONTINUED

2.14 Tests, Pilots, Promotional Campaigns and Contests

The Company may conduct special tests or pilot programs and promotions at its discretion to demonstrate the ease of use, quality of service and to promote the sale of its services. The Company may also waive a portion or all processing fees or installation fees for winners of contests and other occasional promotional events sponsored or endorsed by the Company. From time to time, the Company may waive all processing fees for a Customer. The Company will notify the Commission regarding specific promotions and contests as required.

2.15 Interruption of Service

Credit allowances for interruptions of service which are not due to the Company's testing of adjusting, to the negligence of the Customer, or to the failure of channels, equipment or communications Systems provided by the customer, are subject to the general liability provisions set forth in Section 2.4 herein. It shall be the obligation of the Customer to notify the Company immediately of any interruption in service for which credit allowance is desired by Customer. Before giving such notice, Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by Customer and connected to Company's terminal. Interruptions caused by Customer provided or Company provided automatic dialing equipment are not deemed an interruption of service as defined herein since the Customer has the option of using the long distance network via local exchange company access.

2.16 Cost of Collection and Repair

The Customer is responsible for any and all costs incurred in the collection of monies due the Carrier including legal and accounting expenses. Customer is also responsible for recovery costs of Carrier provided equipment and any expenses required for repair or replacement of damaged equipment.

2.17 Return Check Charge

A fee of \$20.00, or five percent of the amount of the check, where the check is the charged for each check returned for insufficient funds.

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PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

BY Stera O Buy

ISSUED: January 28, 2002

ISSUED BY:

SECTION 2 - RULES AND REGULATIONS CONTINUED

2.18 Service Implementation

Absent a promotional offering, service implementation charges of \$15.00 per service order will apply to new service orders or to orders to change exiting service after initial installation.

2.19 Reconnection Charge

The Company will charge a reconnection fee as set forth in this tariff.

2.20 Operator Service Rules

The Company will enforce the operator service rules specified by the Commission and by the FCC.

2.21 Access to Telephone Relay Services

Where required by the Commission, the Company will participate in telephone relay services for handicapped and/or hearing impaired end users, and will comply with all regulations and requirements. The Company shall impose a surcharge of \$.07 per line per month.

2.22 Access to Carrier of Choice

End Users of the Company's local service shall have the right to select the Interexchange telecommunications service provider (IC/IXC) of their choice. The IC/IXC should request confirmations/verifications of choice from its customers no later than the date of submission of its first bill to the customer. The Company should maintain signed letters of agency or confirmations of choice on file for use in dispute resolution.

2.23 Directory Listings

- 2.23.1 The Company does not publish a directory of subscriber listings. The Company however, does arrange for Customer's main billing number to be placed in the directory or directories of the incumbent local exchange carrier.

 PUBLIC SERVICE COMMISSION
- 2.23.2 The rates and regulations specified herein for directory listings apply only to the alphabetical section of the directory. Listings are intended solely for the purpose of identifying subscriber's telephone number and as an aid to the use of telephone service.

PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

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ISSUED: January 28, 2002

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SECTION 2 – RULES AND REGULATIONS CONTINUED

- 2.23.3 The listings of subscribers, either without charge or at the rate specified within this tariff for other listings are arranged alphabetically and are not intended for special prominence of arrangement. In accepting listings as requested by subscribers or prospective subscribers, the Company will not be a party to controversies between subscribers as result of the publication of such listings in the directories.
- 2.23.4 Listings must conform to the Company's specifications with respect to the directories. The Company reserves the right to reject listings when in, its sole judgement, such listings would violate the integrity of company records and the directories, confuse individuals using the directory, or when the customer cannot provide satisfactory evidence that he is authorized to do business as requested.
- 2.23.5 The Company reserves the right to limit the length of any listing to one line in the directory by use of abbreviations when, in its sole judgement, the clearness of the listing and the identification of the subscriber is not impaired.
- 2.23.6 Generally, the listed address is the location of the subscriber's residence.

2.24 Universal Emergency Telephone Number Service (911/E911)

- 2.24.1 This tariff does not provide for the inspection or constant monitoring of facilities to discover errors, defects, or malfunctions in the service, nor does the Company undertake any such responsibility.
- 2.24.2 911 information consisting of the names, addresses and telephone numbers of all telephone customers is confidential. The Company will release such information via the Data Management System only after a 911 call has been received, on a call by call basis, only for the purpose of responding to an emergency call in progress.
- 2.24.3 The 911 calling party, by dialing 911, waives the privacy of privacy of privacy and property and address associated with the originating station location are furnished to the Public Safety Answering Point (PSAP).

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PURSUANT TO 807 KAR 5.011, SECTION 9 (1)

ISSUED: January 28, 2002 ISSUED BY:

Barbara J. McDowell, President
Louisville Telephone Company, LLC
P.O. Box 221066 Louisville, Kentucky 40252-1066

BY: SECRETARY OF THE COMMUNICION

SECTION 2 – RULES AND REGULATIONS CONTINUED

- 2.24.4 After the establishment of service, it is the Public Safety Agency's responsibility to continue to verify the accuracy of and to advise the Company of any changes as they occur in street names, establishment of new streets, change in address numbers used on existing streets, closing and abandonment of streets, change in police, fire, ambulance or other appropriate agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities or any other similar matter that may affect the routing of 911 calls to the proper Public Safety Answering Point.
- 2.24.5 The Company assumes no liability for any infringement, or invasion of any right of privacy of any person or persons caused, or claimed to be caused, directly or indirectly by the use of 911 Service. Under the terms of this tariff, the Public Safety Agency must agree, (except where the events, incidents, or eventualities set forth in this sentence are the result of the Company's gross negligence or willful misconduct), to release, indemnify, defend and hold harmless the Company from any and all losses or claims whatsoever, whether suffered, made, institutes, or asserted by the Public Safety Agency or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the customer or others. Under the terms of this tariff the Public Safety Agency must also agree to release, indemnify, defend and hold harmless the Company for any infringement of invasion of the right of privacy of any person or persons caused of claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion, or use of 911 Service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address, or name associated with the telephone used by the party or parties accessing 911 Service hereunder, and which arise out of the negligence or other wrongful act of the Public Safety Agency, its user, agencies or municipalities, other than gross negligence or willful misconduct, of the PUBLIC SERVICE COMMISSION Company, its employees or agents. OF KENTUCKY

2.25 Kentucky Lifeline Support

The Company will assess a monthly fee of \$.05 per line to support Kepping Lifehing Services.

PURSUANT TO 807 KAR 5.011, SECTION 9 (1)

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ISSUED: January 28, 2002

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SECTION 3 – DESCRIPTION OF SERVICE

3.1 Local Service Areas

The Company will provide business and residential prepaid local exchange services throughout the Greater Louisville Area.

3.2 Product Descriptions

- Installation, monthly recurring and per usage charges will apply to the Company's local exchange services and will be prepaid by the customer. An additional per-call operator service charge will apply for operator-assisted calling.
 - 3.2.1.1 The Company's prepaid Local Telephone Service provides a Customer with the ability to:
 - place or receive calls to any calling Station in the local calling area;
 - access basic 911 Emergency Service;
 - access the interexchange carrier selected by the Customer for interLATA, intraLATA, interstate or international calling;
 - access to Operator Services;
 - access to Directory Assistance for the local calling area;
 - place or receive calls to toll-free numbers such as 800/888/887/866;
 - access Telecommunication Relay Service.
 - 3.2.1.2 The Company's service can not be used to originate calls to other telephone companies caller-paid information services (e.g., 900, 976). Calls to those numbers and other numbers used for caller-paid information will be blocked by the Company's switch. PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

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BY Stechani Bry

ISSUED: January 28, 2002

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SECTION 3 - DESCRIPTION OF SERVICE CONTINUED

- 3.2.1.3 Local Line provides the Customer with a single, voice-grade communications channel. Each Local Line will include a telephone number.
- 3.2.1.4 Standard Features: Each Local Line Customer is provided the following standard features:

Touch Tone Direct Inward Direct Outward Dialing

- 3.2.1.5 Optional Features: A Customer may order optional features, at the rates specific in this tariff.
- 3.2.1.6 Local Line Rates and Charges: A Local Line Customer will be charges applicable Non-Recurring Charges, monthly Recurring Charges and usage charges as specified herein.
- 3.2.3 Directory Listings

For each Customer of Exchange Access Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At a Customer's option, the Company will arrange for additional listings at an additional charge.

3.2.4 Directory Assistance

Customers and users of the Company's services may obtain directory assistance in determining telephone numbers within the state by calling the Directory Assistance operator.

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SECTION 9 (1)
BY: Stephan Bry
SECHETAHY OF THE COMMISSION

ISSUED: January 28, 2002

ISSUED BY:

SECTION 4 – RATES

4.1 Prepaid Local Residential Services Rates

4.1.1 Monthly Charges:

BASIC SERVICE \$29.95*	DELUXE SERVICE \$34.95*	DELUXE SERVICE WITH VOICEMAIL \$39,95*
 Includes the following: Local Telephone Service Access to Emergency Services (911/E911) Access to Customer selected Interexchange Carrier Access to Operator Services Access to Directory Assistance Access to Telecommunications Relay Service 	 Includes the following: Local Telephone Service Access to Emergency Services (911/E911) Access to Customer selected Interexchange Carrier Access to Operator Services Access to Directory Assistance Access to Telecommunications Relay Service Caller ID Name & Number Call Waiting Deluxe Three Way Calling Speed Calling 8 	 Includes the following: Local Telephone Service Access to Emergency Services (911/E911) Access to Customer selected Interexchange Carrier Access to Operator Services Access to Directory Assistance Access to Telecommunications Relay Service Caller ID Name & Number Call Waiting Deluxe Three Way Calling Speed Calling 8 Voicemail Service and supporting features

^{*} Should additional features be added to service after installation, a \$5.00 service charge will be incurred by the customer in addition to the cosputational polynomy of KENTUCKY EFFECTIVE

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PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

BY: Skohan Bu

ISSUED: January 28, 2002

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SECTION 4 – RATES CONTINUED

4.1.2 Optional Residential Features Offered:

Unlisted Number	\$3.50
Call Forwarding	\$3.50
Call Forwarding Variable	\$3.50
Three Way Calling	\$3.50
Call Return	\$3.50
Call Blocking	\$0.00
Speed Calling 8	\$3.50

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

FEB 27 2002

PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

BY: Stephand BLU SECRETARY OF THE COMMISSION

ISSUED: January 28, 2002

ISSUED BY:

Barbara J. McDowell, President

Louisville Telephone Company, LLC
P.O. Box 221066 Louisville, Kentucky 40252-1066

SECTION 4 – RATES CONTINUED

4.2 Prepaid Local Business Services Rates

4.2.1 Monthly Charges:

Includes the following: - Local Telephone Service - Access to Emergency Services (911/E911) - Access to Customer selected Interexchange Carrier - Access to Directory Assistance - Access to Directory Assistance - Access to Directory Assistance - Access to Directory Telecommunications Relay Service - Caller ID Name & Number - Call Waiting Deluxe - Three Way Calling - Hunting where applicable Includes the following: - Local Telephone Service - Access to Emergency Services (911/E911) - Access to Emergency Services (911/E911) - Access to Customer selected Interexchange Carrier - Access to Operator Services - Access to Directory Assistance - Access to Directory Assistance - Access to Telecommunications Relay Service - Caller ID Name & Number - Call Waiting Deluxe - Three Way Calling - Speed Calling 8 - Hunting where applicable - Voicemail Service and	BASIC BUSINESS SERVICE \$34.95*	DELUXE BUSINESS SERVICE \$39.95*	DELUXE BUSINESS SERVICE WITH VOICEMAIL \$44.95*
	 Local Telephone Service Access to Emergency Services (911/E911) Access to Customer selected Interexchange Carrier Access to Operator Services Access to Directory Assistance Access to Telecommunications Relay 	 Local Telephone Service Access to Emergency Services (911/E911) Access to Customer selected Interexchange Carrier Access to Operator Services Access to Directory Assistance Access to Telecommunications Relay Service Caller ID Name & Number Call Waiting Deluxe Three Way Calling Speed Calling 8 	 Local Telephone Service Access to Emergency Services (911/E911) Access to Customer selected Interexchange Carrier Access to Operator Services Access to Directory Assistance Access to Telecommunications Relay Service Caller ID Name & Number Call Waiting Deluxe Three Way Calling Speed Calling 8 Hunting where applicable

* Should additional features be added to service after installation, a \$5.00 service charge will be incurred by the customer in addition to the cost of the new icase COMMISSION OF KENTUCKY

EFFECTIVE

FEB 27 2002

PURSUANT TO 807 KAR 5.011, SECTION 9 (1)

SECHEIAHY OF THE CHIVE USION

ISSUED: January 28, 2002

ISSUED BY:

SECTION 4 – RATES CONTINUED

4.2.2 Optional Business Features Offered:

Unlisted Number	\$3.50
Call Forwarding	\$3.50
Call Forwarding Variable	\$3.50
Three Way Calling	\$3.50
Call Return	\$3.50
Call Blocking	\$0.00
Speed Calling 8	\$3.50

4.3 Directory Assistance and Operator Service Rates

Directory Assistance will be billed at \$1.00 per occurrence. Operator Services will be billed at \$1.25 per occurrence.

4.4 Return Check Charge

A one-time charge of \$20.00 will apply per check returned.

4.5 Reconnection Charge

A \$20.00 reconnection charge will apply per occurrence.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

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PURSUANT TO 807 KAR 5.011, SECTION 9 (1)

BY: Stephand BU

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SECTION 5 – BILLING CONTENTS

5.1 Billing Contents

The Company's customer bills contain the following information:

- Name and Address of Company Address for Correspondence Address for Remittance
- 2. Customer Service/Billing Inquiry Telephone Number
- 3. Name and Address of Customer
- 4. Bill Date
- 5. All Account Numbers
- 6. Summary of Charges
- 7. Detail of Charges

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

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PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

SECRETARY OF THE COMMUNICATION

ISSUED: January 28, 2002

ISSUED BY:

Effective:

SECTION 6 – SPECIAL SERVICE ARRANGEMENTS

6.1 Individual Case Basis (ICB) Arrangements

Arrangements will be developed on a case-by-case basis in response to a bona fide special request from a Customer or prospective Customer to develop a competitive bid for a service not generally available under this tariff. The Company's rates will be offered to the Customer in writing and on a non-discriminatory basis. All such rates will be submitted to the Commission for approval.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

FEB 27 2002

PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

SECRETARY OF THE COMMISSION

ISSUED: January 28, 2002

ISSUED BY: